

J.B. Pritzker  
Governor



Marc D. Smith  
Acting Director

January 7, 2021

Tim Anderson  
Secretary of the Senate  
Capitol Building, Rm 401  
Springfield, IL 62706

Re: Personal Information Protection Act (815 ILCS 530, et seq.)  
Report of a Loss of Protected Personal Information

Dear Members of the General Assembly:

Pursuant to the requirements of Section 25 of the Personal Information Protection Act, the Illinois Department of Children and Family Services (DCFS) submits this report of a breach of written material.

On November 25, 2021, the home of two caseworkers with Chaddock Attachment and Trauma Support Services (Chaddock), a purchase of service agency, was burglarized. During the burglary, a backpack containing paper files was stolen. The paper files included contact information for foster parents and identifying information for everyone in the corresponding households. The identifying information included names, addresses, phone numbers, email addresses, birthdates, and social security numbers. The paper files were outdated as of April 2021.

We have contacted Chaddock and have identified immediate steps to be taken in response to the breach. On December 20, 2021, Chaddock sent a notification letter to all those affected by the breach, including the DCFS Guardian Administrator. In addition, Chaddock has purchased identity theft protection for a year through LifeLock for those affected and Chaddock employees will receive mandatory HIPAA and privacy awareness training. The total number involved in this breach is approximately 700 hundred individuals.

DCFS sincerely regrets this incident and will continue to work with Chaddock to maintain the privacy and confidentiality for all those served by DCFS and Chaddock.

Sincerely,

Marc D. Smith  
Director

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Illinois Department of Children and Family Services